Citizen's Charter No. <u>5</u>

Name of Office : Clearance and Permitting Division – Hazardous Waste and Chemicasl Permitting Section

Frontline Service: PROCESSING OF UNIFORM HAZARDOUS WASTES MANIFEST FORM APPLICATION

Schedule of Availability of Service : Monday – Friday, 8:00 AM – 5:00 PM

Who May Avail of the Service: Generators who wish to transport their hazardous wastes How to Avail of the Service: Submit Application for Hazardous Wastes Manifest Form

Step No.	Applicant/Clien t	Service Provider	Duration of Activity	Person in Charge	Fee	Document Needed
1	Proceeds to the Officer of the Day for proper guidance	Provides guidance to the Clearance Permitting Division (CPD)	2 minutes	Officer of the day	None	None
2	Submits application documents to the section concerned	Reviews and Evaluates the completeness of the application documents	30 minutes	Section chief/staff	None	Application Attachments
5	Submits the documents at the Office of the Regional Director	Receives routed application documents for processing	1 day	ORD Secretary	None	Application Attachments
		records the details of Manifest Application Print Manifest Form Keeps the Application for the Return of the completed Manifest form and Certificate of Treatment	2-3 days days	Section chief/staff	None	None
6	Claims the Manifest Form	Release Manifest Form to the client Issue Manifest form to the client	30 minutes	Section Chief/Staff	None	None
7	Returns completed and notarized Manifest Form with Certificate of Treatment (not later than 45 days after issuance thereof)	Receives the Completed Manifest Form and Certificate of Treatment	30 minutes	ORD Staff	None	Completed and notarized Manifest Form with Certificate of Treatment
		Evaluate and Records the details of the completed transport as reflected in the Manifest Form and the data of the Certificate of Treatment	1-2 days	Section Chief/Staff	None	Completed Manifest Form and Certificate of Treatment
8		Forwards the Manifest Form application, Completed Manifest Form and Certificate of Treatment to the Records Management Unit	5-7 days	Section Chief/Staff	None	Completed Manifest Form and Certificate of Treatment